

# SUDBROOKE NEWS

**FEBRUARY 2017**

# **SUDBROOKE NEEDS YOU**

**RESIDENTS VOTE ON LAND SITES  
NO VOTE MEANS NO PLAN  
AND NO SAFEGUARDS**

WHEN: **FRIDAY FEBRUARY 24 2.15 - 7pm**  
WHERE: **SUDBROOKE VILLAGE HALL**  
WHAT: **EXHIBITION \* REFRESHMENTS**

# EDITOR'S RAMBLINGS

## FEBRUARY 2017

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HERE we are back for another year and this edition comes complete with a bumper set of Parish Council notes - virtually half the issue is taken up with proceedings from down at the Village Hall.

Some important news this month sees a big afternoon planned at said Village Hall, where residents get the chance to view the latest on the Neighbourhood Plan and where you get the opportunity to put your views across and vote on various plans. There has been a lot of work gone into it, so hopefully there will be a big turnout for the afternoon of February 24 (more details on pages 18-19). It will be an important document for the future of our village.

Elsewhere, we have the usual columnists talking about walks, gardening, health and the church, etc... while Alec C. Carrotte talks about the important role of customer care (Reflection Corner, p30).

One thing missing - AGAIN - this month, are READERS LETTERS! They have completely dried up over the past few months. Country Air. **Dom**

### MAR ISSUE - DEADLINE FOR CONTRIBUTIONS: FEB 20

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# PARISH COUNCIL MINUTES

## November 2016

Notes of the monthly meeting of Sudbrooke Parish Council held on Thursday 3 November in Sudbrooke Village Hall.

**PRESENT:**

Councillors Bob Waller (Chair), Paul Rignall, Andy Cottam, Miss Rose Dobbs, Mrs Lyn Etheridge, Stuart Curtis, Mrs Christine Myers (Clerk), Mrs Bridget Solly (Treasurer) and one resident.

### 111) Parishioners' Items

■ Councillor Stuart Curtis offered to lightly cut back several trees on Holme Drive which were requiring attention. Resolved unanimously that Councillor Curtis carry out the work.

### 112) Apologies

■ Apologies received from Councillors Peter Heath, Ian Russell, County Councillor Mrs Sue Rawlins. That the reasons for absence be accepted proposed by Councillor Paul Rignall, seconded by Councillor Andy Cottam and Resolved.

### 113) To Receive Declarations of Interest on any item on the agenda

■ Councillor Bob Waller declared an interest in item 15(c) on the agenda - planning application 135044 - as a neighbour and friend of the applicant.

### 114) Notes of Meeting held on Sep 1, 2016, to be Approved as Minutes

■ That the notes be signed as a true record as minutes proposed by Councillor Stuart Curtis, seconded by Councillor Andy Cottam and Resolved.

### 115) Police Matters

■ Statistics for incidents in Sudbrooke for October 2016:

**ASB**

VEHICLE	1
INCONSIDERATE	2
MALICIOUS COMMS	1

**BURGLARY**

DOMESTIC	1
SUSPICIOUS	3
RTC	3
<b>TOTAL</b>	<b>11</b>

It was noted that a Police Officer had not attended a meeting for some time. Members instructed the Clerk to write to the Police to ask if a Police Officer could attend one in three Parish Council meetings.

### 116) District Councillor's Report

■ DC Stuart Curtis reported that the County Council had voted against Devolution. He also stated that the Central Lincolnshire Plan was currently in its final stages prior to formal adoption.

**FANCY HAVING YOUR SAY, GET SOMETHING OFF YOUR CHEST?**

email: [sudbrookenews@gmail.com](mailto:sudbrookenews@gmail.com)

# PARISH COUNCIL MINUTES

## 117) Correspondence and Reports

### ■ a) Christmas Tree Event 2016:

The Clerk reported on a discussion to finalise arrangements as follows:

- ▶ A licence was required for having mulled wine at the Christmas tree - non-alcoholic fruit punch to be served instead.
- ▶ Mince pies ordered
- ▶ Usual price of £1 for drink and mince pie
- ▶ The marquee to be erected on the day
- ▶ Switch on at the tree to be 4.15pm
- ▶ Councillors Stuart Curtis, Bob Waller, Peter Heath, Andy Cottam, Mrs Lyn Etheridge to be in attendance for the switch on
- ▶ The Clerk to prepare a hamper for the raffle - £1 per ticket
- ▶ The 25th Lincoln Scouts be invited to switch the lights on
- ▶ Councillor Paul Rignall to loan fire extinguisher
- ▶ Five High viz vests had been purchased for helpers use
- ▶ The local Police to be notified of the event

A reply was still awaited re an electrical inspection of the electric box and the Clerk would pursue this.

**Risk Assessment:** Councillor Andy Cottam had prepared the Risk Assessment for the event which all members had received. Following a vote Resolved unanimously that subject to the addition of 'fire extinguisher being available' the Risk Assessment be accepted.

■ b) **FP 158, West Drive - Scothern Lane:** No reply had been received from Jackson and Jackson Developers to letters sent by the Parish Council on September 2 and October 13, 2016.

■ c) **Provision of goalposts:** Notification received that the Parish Council had been awarded grant of £760 covering 80 per cent cost of football goal posts. Unanimously Resolved that the grant be accepted and that the additional 20 per cent be met from parish council funds.

The Clerk and Treasurer would complete the necessary documentation for acceptance of the grant and the Clerk would order the goalposts.

## 118) Highway Matters

■ a) **To consider requesting LCC Highways to carry out road safety measures to the junction at Scothern Lane/A158 prior to any new development in Sudbrooke:** It was reported that a recent collision at the junction had occurred in this location and that many were known to occur without being reported to the Police. Concern was expressed that there would be more collisions in that location due to the increase in traffic when the new development was under construction/constructed.

Resolved unanimously that a request be put to the LCC Highways to carry out safety measure at this junction prior to any new development in Sudbrooke.

# PARISH COUNCIL MINUTES

## 118) Highway Matters cont

### ■ b) LCC Response to correspondence re:

- i. Trees on Manor Drive - LCC Highways Officer to arrange Arboricultural Officer to inspect the trees and liaise directly with the resident who had previously reported them.
- ii. Grass encroachment on cycleway - Order raised by Highways Officer for siding back of the footpath.
- iii. Hedge between St Edward's Drive/Chestnut Close - LCC Highways dealing with this with resident.
- iv. Report on dead limb on tree on St Edward's - LCC Highways required additional information which Councillor Stuart Curtis would supply.

## 119) To Consider Provision of Defibrillator for Sudbrooke through Grant Application

■ Notification received of offer of grants by West Lindsey Enterprise and Community Services for provision of community defibrillators. Noted that a contribution of £300 would be required by parishes. Training would be provided for up to 12 persons.

A source of power was required close by in order for an electric heater to activate in low temperatures to preserve the battery. Locations were discussed including fixed to the exterior of the village hall, by the electric box near to the Millennium Stone and on the wall of the village shop (on condition of permission being sought). It was considered that the most suitable location be by the electric box near to the Millennium stone, this site being closer to the main population of the village.

Resolved unanimously that the Parish Council apply for the grant for a defibrillator contributing £300 from own funds.

## 120) To Consider Quotation for Next Season's Grounds Maintenance and Appoint Successful Contractor

■ Councillor Cottam updated the meeting on contractors that had shown interest in the work required. Prices had been received in differing amounts and the Clerk was instructed to contact the companies to enquire whether certain aspects of the work were negotiable. A decision on the award of the contract for the 2017 season deferred until the December meeting of the Parish Council.

## 121) Play equipment

■ Community Lincs had provided guidelines for play equipment inspections which had been circulated to all Councillors for information. These were discussed and noted.

The closing date for receipt of applications for the current vacancy of Play Equipment Inspector was November 18, 2016 which would be considered at the December 2016 Parish Council meeting.

## 122) BT Consultation on the Removal of Phoneboxes

■ Notification had been received that the public payphone situated on the corner of Scothern Lane/A158 junction had been used only once in the previous twelve months and was scheduled for removal by BT.

Unanimously Resolved that the Parish Council do not object to this decision. The Clerk was instructed to request that the removal take place as soon as possible in order to minimise vandalism to the box.



# PARISH COUNCIL MINUTES

## — 123) Request by Clerk to attend course on Social Media on Dec 6 —

■ The Clerk requested to attend this course organised by LALC. The only cost to the Council being shared mileage. Resolved unanimously that the Clerk attend and mileage costs be paid.

## 124) Finance

■ **a) Estimate of Precept for 2017/18:** The Treasurer reported that an estimate for the Precept was required to be submitted to WLDC and that she recommended estimating £26k. Resolved unanimously.

■ **b) To agree Precept meeting date:** Members agreed a preliminary meeting to discuss items for the budget for the 2017/18 financial year at 6.30pm on December 1, 2016 for further discussion and recommended approval at the Parish Council meeting at 7.30pm on that date.

■ **c) Income:** Groundwork UK - Neighbourhood Plan Grant - £3990.00

### ■ d) Accounts for payment:

Glendale - August Cut	£546.54
Sudbrooke Village hall - hire of hall	£415.00
(11 Parish Council meetings £165, Neighbourhood Plan meetings - £250.00)	
Mrs B Solly - expenses October	£34.56
Mrs C Myers - expenses October	£36.04
Mrs C Myers - reimbursement for purchase of high viz vests	£9.44
Mrs C Myers - reimbursement for items purchased for the Christmas hamper	£21.35
Arborez - tree trimming - Village Hall and Jubilee Garden	£330.00

## 125) Planning Matters

■ **a) Sudbrooke Neighbourhood Plan:** Councillor Stuart Curtis reported that the Steering Group had lost members, but those remaining were proceeding to advance the Plan. Key issues had been identified and policies were now being devised.

■ **b) Application 135075:** Outline application for two dwellings - access and layout to be considered and not reserved for subsequent application - 56 Scothern Lane, Sudbrooke.

Comments made by members as follows:-

“Members of Sudbrooke Parish Council have viewed the above application and whilst not objecting to the application, point out that the access from Manor Drive will be over a strip of land understood to be outside the boundary of the applicant’s property and which has been maintained by the Parish Council for at least 20 years.

“It is understood that residents in Manor Drive are concerned about the possible loss of trees along the frontage of Scothern Lane and Manor Drive and the Parish Council feel that these should be managed appropriately so as not to affect light to the dwellings, but still retain the woodland character.”

## MISSING PHONE

A phone has been found in Sudbrooke Woods. It was discovered on Saturday 14 January. If you think the phone may be yours, then call Lyn Etheridge on 01522 750905

# PARISH COUNCIL MINUTES

## 125) Planning Matters cont

■ **c) Application 135044 – outline application to erect four dwellings with access to be considered and not reserved for subsequent applications – land to the rear of Sudbrooke House, Church Lane** – At this point in the meeting (9.45pm) Councillor Bob Waller declared an interest as a friend and neighbour of the applicant and stepped down from the Chair whilst this item was being discussed. Councillor Waller requested that an inclusion be made in the minutes that he took no part in the discussion in order to provoke any repercussion of previous accusatory remarks from residents.

Councillor Stuart Curtis declared an interest as a member of the WLDC Planning Committee and abstained from commenting.

Councillor Andy Cottam took the Chair from 9.45pm-9.48 pm. The application had circulated between Councillors giving those not declaring an interest an opportunity to comment.

Proposed by Councillor Paul Rignall, seconded by Councillor Andy Cottam and Resolved that the following comments be forwarded to WLDC:

Sudbrooke Parish Council has viewed this application and the following comments are made:-

- The access is on a dangerous bend onto a single lane carriageway.
- The proposed development would be in open countryside outside the settlement limit (contrary STRAT 12 WL Local Plan).
- Planning permission has already been granted for six dwellings within the curtilage of Sudbrooke House.
- The land has not been put forward as a future potential development site in the Sudbrooke Neighbourhood Plan.
- Sudbrooke is already designated as a medium size village with 10 per cent growth. It has already reached 20 per cent with planning permission in Sudbrooke Park being granted.

■ **d) Application 135014 – Grange Farm, Station Road, Langworth - erect three poultry units with six ancillary feed silos and hardstanding:** The application had circulated to all members and under delegated authority the Clerk had forwarded comments as follows:

“It is imperative that any HGV/Tractor and trailer trips of off-site disposal of solid manure/slurry are only along the existing complex access leading to the A158 Wragby Road at Langworth Station. Access MUST NOT be through Sudbrooke Village.”

■ **e) Refusal of permission - Application 134726:** Three dwellings, Main Drive.

■ **f) Permission – Application 133536:** Land off Poachers Lane. Six detached dwellings with associated garages and infrastructure, including new bridge crossing, new passing places to Poachers Lane and the provision of a new footpath link from Sudbrooke to parish boundary.

■ **g) Listed Buildings – to consider whether to proceed with application of listing any buildings in Sudbrooke:** Councillor Stuart Curtis reported that he had made enquiries, but had nothing further to report.

Resolved unanimously that this matter be left in abeyance



# PARISH COUNCIL MINUTES

## 126) Clerk's Report

■ The Clerk reported that both the Clerks and Treasurer's reviews had been undertaken. Councillor Peter Heath would report on these at the next meeting of the Parish Council.

She was hoping to be able to make a grant application for funding of the laptop and printer under the Transparency Code Fund. She would also be attending the Funding Fair on November 9 at Welton.

Following a request by National Association and Lincolnshire Association of Local Councils and in agreement with Councillors a letter had been sent to Edward Leigh MP re. the possibility by government to extend council tax referendum principles to local parish and town councils

## 127) Chairman's Report

■ The Chair reported that the Sudbrooke News was now being distributed by Councillor Andy and Mrs Fiona Cottam.

## 128) Correspondence

- Latest news from the ICO
- Lincolnshire NHS - Over the counter Medicines Management Public Consultation Oct 4-Nov 18
- Letters/documentation re Parish Precept
- NHS Immunisation and Screening Survey
- Community Lincs bulletin
- Letter from WYPF re. local contact
- Information on Countryside Alliance Rural Awards
- Notice of Lincolnshire Pension Fund draft results
- Came and Co newsletter autumn 2016
- Notice of Igas Community Fund
- Letter from LCC Highways regarding sharing Parish Council communications with County Councillors
- Letter from Planning Inspectorate re. Parish Council's complaint and subsequent letter from Sir Edward Leigh MP. The Parish Council had instructed the Clerk to reply to Sir Edward, asking that the matter be readdressed.
- Notice of free trees for parishes - interest expressed for possible planting on the perimeter of the new sports field.
- Papers re. WLDC meeting 14.11.2016

## 129) Date of next meeting

- Thursday 1 December 2016 - 7.30pm, Sudbrooke Village Hall.

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# PARISH COUNCIL MINUTES

**December 2016**

## Notes of the monthly meeting of Sudbrooke Parish Council held on Thursday 1 December in Sudbrooke Village Hall.

### PRESENT:

Councillors Peter Heath (Chairman), Bob Waller (Vice Chairman), Paul Rignall, Stuart Curtis, Ian Russell, Mrs Lyn Etheridge, Mrs Christine Myers (Clerk), Mrs Bridget Solly (Treasurer)

### 130) Parishioners' Items

■ A resident had raised concern about an area of Windsor Close which did not have any street lighting and was particularly dark. After a brief discussion, Councillors were asked to look at this area to assess the level/adequacy of lighting and this be an agenda item for the next meeting of the Council.

It was noted that there were several highway issues which needed raising with LCC Highways. The Chair asked Councillors to inform the Clerk of any items they were aware of that needed attention so that a list could be formulated.

Request for a grant received from the Sudbrooke Toddlers Group after the agenda for this meeting had been issued. Members considered the application as the Precept would be discussed later in the meeting. However, it was felt that as the Parish Council had previously resolved not to offer a grant to another organisation in the village a similar decision had to be made for this application.

Unanimously Resolved that a grant not be made to the Sudbrooke Toddlers Group. The Clerk would however notify the Group of other opportunities for grant application.

### 131) Apologies

■ Apologies received from Councillors Andy Cottam and Miss Rose Dobbs. Resolved that the reasons given be accepted.

### 132) To Receive Declarations of Interest on any Agenda Item

■ None declared.

### 133) Police Matters

■ Statistics for incidents in Sudbrooke for November 2016:

#### TRANSPORT

RTC	2
TRAFFIC OFFENCE	2

#### BURGLARY

DOMESTIC	2
CONCERN FOR SAFETY	1
SUSPICIOUS	2
<b>TOTAL</b>	<b>9</b>

Police Surgery, Old Parish Office, Nettleham - December 6 - Noted that members had been invited to attend this surgery.

### 134) County Councillor's Report

■ None received.

# PARISH COUNCIL MINUTES

## 135) District Councillor's Report

■ DC Curtis reported that residents had enquired about work being carried out to a property in St Edward's Drive and he had referred the matter to the Planning Department WLDC.

DC Curtis also stated that he had received enquiries/complaints about the number of street lights not working in the village. He had made enquiries with LCC and the reply would be published in the next **Sudbrooke News**.

## 136) Reports on Matters Outstanding

■ **a) Christmas tree event 2016:** The Chair reported that the event had been successful, but as the event was now split with the Village Hall, more helpers were required at the tree for another year's event.

Thanks were extended to Roger Adams, Pat Wright, Grant Ashley, Martin Dickie and Kate Buckley for their assistance towards making the event a success.

■ **b) FP 158 West Drive:** An email received from the developers dated November 7, 2016 had stated that they would "get back to the Council that week". To date no reply received.

■ **c) Request for road safety measures at junction of Scothern Lane/A158:** No reply received from LCC.

■ **d) Provision/grant application for defibrillator:** Confirmation received that Sudbrooke had been allocated a defibrillator and a meeting with WLDC Grants Officer had been held with Councillors Peter Heath, Paul Rignall, Stuart Curtis and the Clerk present.

Possible sites for its location were considered - the Village Hall, Scothern Lane (Millennium Stone area) and the shop had been visited; the most suitable to be on the wall of the hairdressers near to the village plan.

The proprietor of the Hairdressers had offered use of her electricity supply at no cost to the parish.

Councillor Paul Rignall agreed to carry out the required weekly check on the defibrillator.

Proposed by Councillor Mrs Lyn Etheridge, seconded by Councillor Bob Waller and Resolved unanimously that the Clerk contact the owner of the building to obtain permission for fixing the defibrillator to the wall. If permission granted, that the hairdresser, KoKoo, be offered one full page advert per year in **Sudbrooke News** in lieu of cost of electricity for power supply.

■ **e) Church Lane/Nettleham Lane - report on recent works/road/footway damage:** LCC Highways had stated that the footway in this location would be slurry sealed in the New Year and any overgrowth on the footway at that time would be sided back.

The recent works carried out on behalf of Anglian Water on the Lane between Sudbrooke and Nettleham had caused additional damage to the road surface and verges. It was understood that following completion of the works LCC Highways had inspected the condition of the road.

It was noted that the grips in the grass verge were now non-existent and required cutting in again.

Resolved that a site meeting to view the state of the road be requested with the LCC Highways Officer with Councillors Stuart Curtis and Bob Waller attending.

# PARISH COUNCIL MINUTES

## 137) Grounds Maintenance/Tree Work 2017 Season

■ Further to minute 120 - 16/17 the quotations for the grounds maintenance for the 2017 season were considered. The most favourable being the current contractors, Glendale Countryside Ltd.

That Glendale Countryside Ltd be offered the Grounds maintenance contract for Sudbrooke for the 2017 season proposed by Councillor Bob Waller, seconded by Councillor Paul Rignall and unanimously Resolved.

The Clerk would liaise with the Parochial Church Council regarding the additional three cuts to be paid by the PCC.

## 138) Village Carving/Sign

■ Mrs Coral Evans, Leader of the Carving Group, had notified the Council that the carving on the tree trunk would be finished in the spring and offered it to the Parish Council for siting in the village. She hoped that it could be fitted with a 'Sudbrooke' metal sign on.

Resolved unanimously that the carving be accepted by the Parish Council for siting in the parish.

Locations for its position were discussed, suggestions being Jubilee Garden, highway verge Sothern Lane, highway verge near to the Village Hall, highway verge by the village boundary with Nettleham.

Permission for siting the structure on the highway verge in any location would need to be sought from LCC Highways. It was hoped that a site meeting with an LCC Highways Officer could be arranged in the New Year in order to agree a more positive location for its siting. This meeting could be linked in to discuss other highway issues.

## 139) Get Ready for Winter Guidelines

■ Notification from Department for Communities and Local Government that the 'Get Ready for Winter' Campaign had been launched on the Met Office website <http://www.metoffice.gov.uk/barometer/get-ready-for-winter>. The Clerk was asked to include this information on the parish website.

It was noted that a list of residents email addresses was held by the Clerk which could be used in order to pass on urgent notifications in the event of severe weather/emergencies. Any resident wanting to be included to contact the Clerk.

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# PARISH COUNCIL MINUTES

## 140) Finance

■ **a) Precept 2017/18** - The budget for the next financial year was given careful consideration and figures agreed as follows:-

	<b>Precept 2017/18</b>
Salaries and Expenses .....	£11,102.49
LALC Publications .....	£22.50
Insurance .....	£700.00
Membership Subscriptions.....	£410.00
Training Courses .....	£100.00
Computer Cartridges .....	£80.00
Audit Fees .....	£350.00
Office Equipment (incl. Maintenance) .....	£50.00
Parish Council Elections .....	£0.00
Misc (General Repairs, Litter Bins, Noticeboards) .....	£100.00
Football Pitch Rent .....	£25.00
Conservation / General Grounds Works .....	£850.00
Hire of Village Hall.....	£240.00
Grass Cutting.....	£5,370.00
<b>Sudbrooke News.....</b>	<b>£1,500.00</b>
Play Equipment & Inspections Services .....	£180.00
Christmas Tree .....	£300.00
Sports Day.....	£250.00
Woodcarving Group .....	£200.00
Professional Fees.....	£0.00
Millennium Stone Lighting.....	£300.00
Capital Projects - Maintenance Listed Buildings .....	£250.00
Northfield Park Repairs.....	£0.00
VH Play Equipment Maintenance .....	£100.00
Tennis Courts Maintenance / Repairs.....	£0.00
Goal Posts .....	£0.00
CCTV .....	£100.00
Council Tax Support Grant.....	£690.00
Specific Reserves to be kept in Account.....	£7,356.00
<b>TOTAL .....</b>	<b>£30,625.99</b>
Less monies left in account at end of the year .....	£6,000.00
<b>PRECEPTED VALUE AGREED .....</b>	<b>£24,625.99</b>

Resolved unanimously that Sudbrooke Precept upon West Lindsey District Council the sum of £26,625.99 for the 2017/18 financial year.

■ **b) Accounts paid:** Doddington Hall - Christmas tree  
Itsagoalpost Ltd - Goalposts

£300.00  
£850.98

# PARISH COUNCIL MINUTES

## 140) Finance cont

### ■ c) Accounts for payment:

C B Judge - repairs to bus shelter	£200.00
SLCC - membership	£108.00
Mrs C Myers - expenses November	£39.03
Mrs C Myers - reimbursement for purchases for Christmas tree event	£49.97
Mrs C Myers - reimbursement for purchases for Christmas tree event	£11.34
Mrs C Myers - Clerk's expenses November	£39.03
Lonsdale Direct Solutions - November <b>Sudbrooke News</b>	£218.45
Lonsdale Direct Solutions - October <b>Sudbrooke News</b>	£218.45
e.on - electricity bill (Millennium Stone)	£25.76
Mrs B Solly - Treasurers expenses November	£6.75

That the above payments be made if not already done so, proposed by Councillor Paul Rignall, seconded by Councillor Stuart Curtis and Resolved.

## 141) Planning

■ **a) Sudbrooke Neighbourhood Plan - Report to date:** Councillor Stuart Curtis reported that a Consultation event was being organised to be held in February 2017 to enable residents to put views forward for future potential sites for development within Sudbrooke.

It was reported that archaeological interventions were being carried out in the Park, but no contact had been made with the Parish Council other than notification from the Steering Group.

■ **b) Lincolnshire Minerals and Waste local plan, publication of the site locations (pre-submission draft) - consultation:** This had been circulated to all Councillors. Unanimously Resolved that no comments be made.

■ **c) Application 134977:** Change of use of the land to site 10 caravans for holiday occupation between March 1 and November 30, and to store then in situ from December 1 to the end of February - Langdale Lakes, Station Road, Langworth - No objections by Sudbrooke Parish Council.

■ **d) Application 135075 - Land adjacent 56, Scothern lane - outline application for construction of two dwellings - access and layout to be considered and not reserved for subsequent application:**

Sudbrooke Parish Council have no objections to outline planning application and reserved matters covering access and layout but reserve the right to approve those for appearance, landscaping and scale prior to any development.

It is considered that the planning authority should also ensure that there is condition to retain the trees under categories A, B and C along Manor Drive up to a reasonable depth and that following development they should be given TPO status.

■ **e) Application 135448 - Single storey, first floor extension - 13 Manor Drive:** Sudbrooke Parish Council have no objections to the above application.



# PARISH COUNCIL MINUTES

## 141) Planning cont

■ **f) Application 135130 – Application for approval of reserved matters – access, appearance, landscaping, layout and scale to be considered – following outline planning permission 130452 granted November 25, 2013:** Sudbrooke Parish Council has no objection to the appearance/design of the proposed dwelling which will be in keeping with the street scene and the adjoining bungalow to the north.

The Local Planning Authority should, however, ensure that the trees to remain along the frontage of Scothern Lane/Manor Drive under condition six are those specified under categories A, B and C to maintain the existing woodland character of the area.

■ **g) Application 134744:** Circulating amongst Councillors.

■ **h) 71 Wragby Road, Sudbrooke – Fell one sycamore with old stem wound, to west side of driveway in G8 of Sudbrooke 1950 Order – 038879:** Sudbrooke Parish Council considers that the base of the trunk is damaged on the east side with no protective bark leading to apparent disease.

The Parish Council requests that the tree is inspected by a specialist to assess the risk of the tree falling.

If approval for felling is granted, and as a condition, the Parish Council recommends that a replacement hardwood tree should be planted at the same location and the replacement tree be given TPO status.

*Note: Councillor Ian Russell declared an interest in this matter as neighbour of the applicant.*

## 142) Clerk's Report

■ The Clerk reported that she had completed a grant application for reimbursement to the Parish Council of the new laptop/printer and works related to the Transparency Code.

■ The new goalposts had been ordered.

■ There was no further reply from the Planning Inspectorate/Sir Edward Leigh MP in relation to the Parish Council's complaint.

## 143) Chairman's Report

■ The cutting down of the hedge on Church Lane was discussed and a suggestion made that the Parish Council write to Truelove Property asking that it be cut down in the New Year to its agreed one metre height, prior to the nesting season. Resolved unanimously.

I HAVE been asked to clarify the legal status of the pathway between Sudbrooke Village Hall and Ellison Boulters School, along the eastern side of Scothern Lane. The path is a designated cycleway, which was provided shortly after the school was built following pressure by the Parish Council to enable children from Sudbrooke to cycle to school in safety. Although pedestrians are also permitted to use the path, they should always give way to cyclists who have priority. The official pedestrian footpath runs along the western side of Scothern Lane. This uncertainty recently came to light following a Grant application by the School who had to show that children from Sudbrooke did not have to cycle to school along the public highway.

*Councillor Stuart Curtis*

# PARISH COUNCIL MINUTES

## 144) Correspondence

- Notice of WLDC Budget Consultations
- Notice of loan of 'Lincolnshire Voice of the great War' to interested groups
- Healthwatch Lincolnshire Medication / Pharmacy Patient Questionnaire
- Lincolnshire Community and VC schools admissions policy consultation 2018
- Letter of introduction from PC Chris Bell, Community Beat Manager
- Request from Age UK for publicity re their 'No one should be alone at Christmas' campaign - to be printed in **Sudbrooke News**/displayed in notice boards
- Neighbourhood Planning Networking event on 23 Nov in Market Harborough - forwarded to Steering Group
- Notification of road works, Church Lane due to finish on 20.11.2016
- Agenda for Neighbourhood Plan meeting 16th November 2016
- Latest news from the ICO
- Young Lincolnshire Offers NCS Pathfinder Opportunity - posters displayed in bus shelter where school bus picks up
- Notice of WLDC meetings January - April 2017
- Request from Police and Crime Commissioner that Councillors complete an on-line Survey to assist him in setting his budget
- Lincolnshire Pension Fund report and accounts 2015-16
- Community Lincs News and updates
- Lincolnshire County Council Autumn Statement reaction
- Lincolnshire Rivers Trust - re Lincolnshire Limestone Becks - Cllr Ian Russell to Obtain more information - agenda for next meeting.
- Email to Cllr Ian Russell, copied to all councillors from Globe Consultants, inviting him to meet with their ecology consultants to discuss their initial approach for management of the woodlands. Cllr Russell would arrange a meeting to include two members of the parish council.

## 145) Change of date of February meeting

- Resolved unanimously that the date of the February 2017 meeting be changed to February 9.

## 146) Date of next meeting

- Thursday January 5, 2017

## 147) Confidential Item

- The Parish Council Resolved to move into closed session to discuss confidential items relating to staff appraisals/Court proceedings regarding CCTV at Village Hall.



# STILL NO NEWS ON THE SHOP

More (hopefully) next month.... fingers crossed.

# PARISH COUNCIL REPORT

## Brief report of meeting held on January 5, 2017

Six Councillors, PC Chris Bell, the Clerk and Treasurer attended the meeting.

■ **Parking within the village:** Several residents had contacted the Parish Council about inconsiderate parking on the estate roads/footways and grass verges in the village. PC Chris Bell, the new Community Beat Officer for the area, was in attendance at the meeting and was therefore able to clarify.

He stated that if a vehicle parks partly on the road/partly on the highway there should be sufficient space left on the footpath for pedestrians to pass. The Police could only intervene if an emergency vehicle could not gain access down a road due to parked vehicles. The Police should then be contacted at the time of the offence.

Residents are respectfully requested to park with consideration for neighbours and footway/road users.

■ **New sports field:** The football goalposts for the new sports field will be delivered shortly, funded by a grant, and their request supported by several parents in the village. It is hoped to carry out some landscaping and maintenance to the new sports field/car park. This will be considered by the Parish Council in the next few months.

■ **Condition of road surface Church Lane/Nettleham Lane:** LCC Highways have been requested to improve the road surface of the Lane following works by Anglian Water.

■ **Trees felled in Sudbrooke Park:** It was reported that several protected trees had been felled in Sudbrooke Park and the West Lindsey District Council Enforcement Officer Trees Officer dealing with the matter.

■ **Defibrillator:** Permission has been received from the owner of the shop to site the defibrillator near to the village map. Training for use of the defibrillator will be offered to 12 residents. Anyone interested in receiving training please contact the Clerk to the Parish Council.

■ **Date of next Parish Council meeting:** Amended date - Thursday 9 February 2017, 7.30pm in the Village Hall. Residents very welcome to attend.

**The Annual General Meeting of Sudbrooke Village Hall Management Committee will be held in the Village Hall on Tuesday 14 March 2017, at 7pm. All residents of Sudbrooke Parish aged 18 or over are welcome to attend the AGM to elect a new Management Committee. All village organisations are invited to nominate a representative to serve on the Committee. Please let me know in advance, via village hall letter box, if you wish to make a nomination to the Management Committee.**

**Gill Rignall  
Minutes Secretary  
Sudbrooke Village Hall Management Committee**



# SUDBROOKE NEIGHBOURHOOD PLAN

**Our Village, Our Voice, Safeguarding Our Future Together**

ON 27 June a planning application for a major development in Sudbrooke Park, which had been under appeal at the Planning Inspectorate despite being rejected by the West Lindsey Planning Committee, was approved much to the dismay of the local community and the Parish Council.

This development of up to 130 dwellings, plus a separate building to accommodate up to 25 apartments for retirement living, far exceeds the Central Lincolnshire Plan requirements. It will not prevent further development applications coming forward for building on various sites within Sudbrooke. Having a Neighbourhood Plan is still essential for Sudbrooke and it is infinitely better to have one than not. If land is allocated for possible future development, there is an opportunity for the Neighbourhood Plan to assert a positive influence over the determination and location of these applications in line with the wishes of residents.

There are two major steps, which are crucial to the success of our Neighbourhood Plan:

**SURVEY ON ALLOCATION OF LAND FOR POSSIBLE FUTURE DEVELOPMENT** which will be delivered to all residents during the second week in February, for comment by February 24, 2017.

**OPEN DAY** in Sudbrooke Village Hall on Friday 24 February 2017, 2.15 –7pm. The day will focus on a large-scale map showing sites that have been offered for future development, with an analysis by West Lindsey District Council of the strengths and weaknesses of each site. Residents will be able to register and vote on whether or not they prefer sites for future development.

**THERE WILL ALSO BE AN EXHIBITION DISPLAYING:**

- The Vision and Aims for the Future of Sudbrooke
- Panels showing the Historic Sites and Structures of Sudbrooke
- The Site of Nature Conservation Interest and the range of wildlife that it supports.

We hope you will be able to attend – refreshments available.

**NO VOTE MEANS NO PLAN AND NO SAFEGUARDS**

Together we can ensure our Vision and Aims  
for the Future of Sudbrooke.

In 20 years time, Sudbrooke will be a safe and peaceful rural community reflecting and conserving its unique historic heritage. The distinctive woodland landscape, lakes and open spaces that provide a haven for our remarkable wildlife will be protected and enhanced for future generations to enjoy.

Sudbrooke will have a vibrant community spirit and sustainable infrastructure providing excellent services and facilities for all ages. New developments will respect the unique character of the village while meeting the needs of current and future residents.



# SUDBROOKE GARDENING CLUB



With **John & Iris Whitaker**

Secretary: 01522 751198

## DECEMBER MEETING

■ For our final meeting of 2016 members met at The Carpenter's Arms, Fiskerton and enjoyed a lovely Christmas meal together.

### Monday 13 March – Speaker Evening at the Village Hall at 7.30pm:

This will be our first meeting of the new year and once again we will be joined by Paul Maxey from Scothern Nurseries who will be sharing his knowledge with us on the art and intricacies of Propagation including Cuttings and Layering. This is a fairly straightforward way of increasing the stock of your favourite plants at virtually no cost.

This is an open meeting and everyone is welcome to come along on the night - there will

be an admission charge of £3.50 per adult which includes tea/coffee and biscuits. A raffle will also be held – plus a mystery prize will be presented to a lucky member of the audience on the night. We thoroughly enjoyed Paul's talk in October and no doubt he will once again have lots of skills and tips to impart and enthuse gardeners old and new.

A reminder to current members to bring along their entry for the "Flower of the Month" competition, together with their planted spring bulb for the Horticultural Challenge set by our Chairman last October.

A warm welcome is extended to you all and we look forward to welcoming you. Should you require any further information, please contact John and Iris Whitaker on Lincoln 751198.

**SUDBROOKE VILLAGE HALL PRESENTS AN EVENING WITH**

# Ann Anderson

**MEDIUM AND SPIRITUALIST**

**Saturday 4 March – doors open 6.30pm**

Cost is £5 a ticket. Pie and Pea supper available, but not included in the ticket price.

Tickets available from February 1 from Kokoo Unisex Hair Saloon in Sudbrooke, or from Paul on 01522 595736, Elco on 01522 750864 or Bob on 01522 753017.



# TAKING A WALK IN THE COUNTRY



With Mike Halliday

01522 754686

## DECEMBER WALK

■ Fifteen walkers gathered at the Village Hall for the pre-Christmas local walk of around eight miles taking in Reepham and Langworth.

The weather was surprisingly good, although the fields around Barlings Park were particularly heavy causing us to detour up Barlings Lane towards Langworth. The newest member of our group is a very sprightly 81-year-old who relishes outdoor pursuits and provides great motivation for younger walkers.

## JANUARY WALK

■ Twelve walkers turned up to shed some of their Christmas excesses with an eight-mile walk essentially across Navenby lowfields.

The walk started in Boothby Graffoe in misty conditions, before moving on to Navenby and then down into the valley to arrive at the historic Somerton Castle in bright sunshine.

## FEBRUARY WALK

■ Weather permitting, on February 4, a seven-mile circular walk from Binbrook up in the Wolds. The walk takes us through woodland at Thornton-le-Vale where we may see snowdrops in bloom.

Walkers should meet at the Village Hall at 9.30am and are advised to take a waterproof coat, bring a drink and a snack, and wear suitable footwear. If the weather is poor, we shall do a local walk on fairly firm terrain.

# SUDBROOKE PARISH COUNCILLORS WHO'S WHO?

### Chairman:

Peter Heath - 67 Holme Drive 595061

### Vice Chairman:

Bob Waller - Two Corners, Church Lane 753017

### Council members:

Mrs Lyn Etheridge - Labda, Main Drive 750905

Paul Rignall - 4 Windsor Close 595736

Miss Rose Dobbs - 8 Park Close 753060

Ian Russell - 69 Wragby Road 754984

Stuart Curtis - 50 Scothern Lane 751874

Andrew Cottam - Church View Cottage, Church Lane 750470



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# POETRY BOX

Each month readers are invited to share a favourite poem in the Poety Box. This may be one written by an established poet or may be a poem that you yourself have composed and may wish to share with other readers. The first poem is the well-known work of William Henry Davies which although written over 75 years ago, still seems relevant to today's lifestyle.

## LEISURE

What is this life, if full of care,  
We have no time to stand and stare.

No time to stand beneath the boughs  
And stare as long as sheep or cows.

No time to see, when woods we pass,  
Where squirrels hide their nuts in  
grass.

No time to see, in broad daylight,  
Streams full of stars, like skies at night.

No time to turn at Beauty's glance,  
And watch her feet, how they can  
dance.

No time to wait till her mouth can  
Enrich that smile her eyes began.

A poor life this, if full of care,  
We have no time to stand and stare.

*William Henry Davies  
1874 - 1940*

# WANT TO ADVERTISE IN SUDBROOKE NEWS?

## HERE'S THE LOWDOWN:

Your instructions and full payment must reach us by the 20th of the month.

- Fifth of a page = £8 per month
- Half a page = £16 per month
- Full page = £31 per month

For more info contact:  
[sudbrookenews@gmail.com](mailto:sudbrookenews@gmail.com)



# SUDBROOKE SENIORS

We are a group of people aged over 55 years who meet each month for coffee and a chat. New members are always welcome so why don't you come along and join us.

There will probably be someone there that you know!

**WHERE?** Sudbrooke Village Hall  
**WHEN?** The second Friday of each month at 10.30am



If you are interested in joining us, but transport is a problem, don't worry - just ring Lincoln 750852 and we may be able to organise a lift.

## COME AND JOIN US!

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# THE SADBROOKE LOCAL

— DATES FOR YOUR DIARY —

## QUIZ NIGHT

**FEBRUARY 10**

**MARCH 10**

**APRIL 14**

**MAY 12**

**JUNE 9**

**JULY 14**

**AUGUST 11**

**SEPTEMBER 8**

**OCTOBER 13**

**NOVEMBER 10**

**DECEMBER 8**

The Village Hall bar  
opens at 7.30pm, with  
the quiz starting at  
8.15pm.

# SUDBROOKE VILLAGE HALL

Registered Charity no. 504153

## SCREEN AND WIFI

Sudbrooke Village Hall, the Bramham Lounge and bar are available for hire. If you book the Bramham Lounge or bar area for a meeting/training course you can make use of FREE WiFi. These areas are suitable for smaller groups and meetings.

A slide/projector screen is now available. Please ask for details when booking

The hall is situated next to the village playing field and play area, making it a very pleasant venue for children's parties, wedding, christening and birthday parties. The modern commercial style kitchen makes the hall even more attractive as a venue for large functions when catering is required. The well-stocked bar with draught beers can be booked with either the main hall or the lounge.

Further information: Sudbrooke Parish Council website:

<http://parishes.lincolnshire.gov.uk/Sudbrooke/>

**Enquiries: Booking Secretary – Stuart Curtis: 01522 751874**

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for more information.

# THE CHURCH DIARY

With Revd Penny Green

01522 595596 - [revdpg@virginmedia.com](mailto:revdpg@virginmedia.com) - @revdpenny



## GENEROSITY

■ November and December were quite overwhelming months for me in many ways. Firstly because over the course of those two months, the pace of life seems to get faster and faster as we run headlong towards Christmas – busy, rewarding and very fulfilling.

Mostly, though, overwhelming because of the generosity of many people who seemed to catch the vision of Christmas Day lunch in the church hall. Vicars get ‘good’ ideas sometimes, but often don’t have the wherewithal to carry out the idea.

My last church did Christmas Day lunch in a way that I assumed would work here, but instead over November and December I was caught in an overwhelming flow of generosity as people offered time, skills, money, gifts, cards, energy, transport, food, decorations, drink to ensure that 30 of us had a lovely time together; folk who would have been on their own didn’t want to be, folk who needed a different way of doing Christmas, one or two who needed somewhere to go at the last minute.

All in all it was a particularly successful venture, made so by the generosity of many.

Christmas is very much about generosity. I write this as we begin the season of Epiphany when we celebrate the giving of gifts to the Christ-child by the wise men.

Those gifts were each of significance, however, what was also of significance was the time and energy and courage expended by the wise men to find the Christ-child in order to give their gifts – they were gifts both of generosity and of sacrifice – they meant something.

At its heart Christmas is about the giving of a generous God, a God who gave a Son that we might discover the lavish, abundant love within which we are held by Him.

Generosity has God’s fingerprint on it – it reflects His image.

Will we do Christmas Day lunch again it again?

In some ways that depends not on me, but on those who so generously gave up their time, this year, or others who may wish I was particularly indebted to Margaret and Meg who did the shopping/preparation and cooking, and also the Team of Seven who gave up their Christmas Day.

Thank you folks – you did a great job!

## CHURCH SERVICES FOR FEBRUARY

Date	Venue	Time	Service
Sun 5 February (4th before Lent)	Stainton By Langworth	9.15am	Holy Communion
	Greetwell	10.45am	Holy Communion
Thu 9 February	2 Chestnut Close, Sudbrooke	2.30pm	Tea Service
Sun 12 February (3rd before Lent)	Barlings	9.15am	Holy Communion
	Sudbrooke	10.45am	2ndSunday@Sudbrooke
	Fiskerton	5pm	Service of Prayer for Healing
Sun 19 February (2nd before Lent)	Langworth	9.15am	Holy Communion
	Sudbrooke	10.45am	Morning Praise
Thu 23 February	2 Chestnut Close, Sudbrooke	2.30pm	Tea Service
Sun 26 February (2nd before Lent)	Sudbrooke	10.45am	Holy Communion

## CHURCH SERVICES FOR BEGINNING OF MARCH

Date	Venue	Time	Service
Wed 1 March	Cherry Willingham	10.45am	Holy Communion with Imposition of Ashes
Sunday 5 March (1st Sunday Lent)	Stainton by Langworth	9.15am	Holy Communion
	Sudbrooke	10.45am	Holy Communion



# HACKTHORN & COLD HANWORTH LOCAL HISTORY GROUP

**OPEN MEETING**

**AT HACKTHORN VILLAGE HALL**

**ON THURSDAY 16 FEBRUARY 2017 AT 7PM.**

**A TALK BY SUE ALLAN**

**PILGRIM FATHERS – WHY THE ESCAPE?**

**MISS ALLAN IS A WELL KNOWN HISTORICAL NOVELIST AND MAYFLOWER PILGRIM HISTORIAN WHOSE GREAT PASSION IN LIFE IS GAINSBOROUGH OLD HALL IN LINCOLNSHIRE AND ITS FASCINATING CONNECTION TO THE PILGRIM FATHER STORY. HER NOVELS INCLUDE "THE MAYFLOWER MAID", 'JAMESTOWN WOMAN', AND 'RESTORATION LADY'. SHE IS NOW WORKING ON HER FIFTH NOVEL.**

**THERE WILL BE A £2 ENTRANCE FEE PLUS TEA, BISCUITS AND A WARM WELCOME**

**THE WEBSITE ADDRESS:**

**[WWW.HACKTHORNHISTORYGROUP.ORG.UK/](http://WWW.HACKTHORNHISTORYGROUP.ORG.UK/)**

## **WELTON & DISTRICT BRANCH ROYAL BRITISH LEGION**

**A reminder that the FIRST meeting of the New Year will be on MONDAY 13 FEBRUARY 2017 at Welton Sports and Social Club at the usual time of 7.45pm.**





# WRAGBY HEALTH

With Kerry Kinsey

01673 858206

## LATEST UPDATE

■ We start the new year with some exciting news. I can confirm that we have been successful in recruiting a GP from Poland, who will join us later in the year.

The doctor and his family are coming over in February to meet us all, to look at housing and schools for his children.

As you are probably aware, Lincolnshire is the first county to take this route to try to solve the national crisis shortage of GPs. We are proud to be one of the first practices to have been successful in recruiting an overseas GP.

On this topic, a film crew from Channel 4 Television came to the surgery recently to film and to interview Dr Topham about how this recruitment will impact on the surgery and you, the patients. The programme, "Dispatches" will be aired in February.

## PUBLIC CONSULTATION

■ There has been a public consultation recently across Lincolnshire regarding the prescribing of over-the-counter medicines used for short-term self-limiting conditions and as a result it has been agreed that products like paracetamol and antihistamines will no longer be prescribed by a GP and in addition there is to be a restriction in the prescribing of certain gluten-free foods and oral nutritional supplements (in line with national guidelines).

The prescribing of baby milk, including specialist infant formula, will be restricted if it can be purchased by the patient themselves, but will not include baby milk for premature babies or those with longer term conditions.

Patients are encouraged to seek assistance

from a community pharmacist for minor illnesses in the first instance and purchase over the counter preparations as advised. The aim is to reduce both the amount spent by the NHS on prescriptions and also reduce waste in addition to freeing up GP time to see patients with more serious conditions.

While patients with short-term, self-limiting conditions will be expected to buy their own over the counter medicines and products, it is important to be clear that these products will still be prescribed where there is a clinical need to do so - for example, where a patient is taking paracetamol for control of long-term chronic conditions and cannot be expected to buy sufficient quantities over the counter.

It is not possible to put a figure on the likely savings that will be achieved via this restriction of prescribing, however, what can be said is that the four Lincolnshire CCGs together spend around £16 million per year on medicines available over the counter, gluten-free foods, baby milks and oral nutritional supplements and over time the CCGs hope to reduce this spend significantly.

## PATIENT PARTICIPATION GROUP

■ The winners of the Christmas hampers were:

1st prize	Mrs Doreen Mitchell
2nd prize	Mr Garry Axford
3rd prize	Mrs Barbara Bartlett

## ANNUAL GENERAL MEETING

■ The Patient Participation Group AGM will be held on Tuesday 16 May, 7pm at the surgery, all patients welcome.

# WE NEED YOUR COMMUNICATION

email: [sudbrookenews@gmail.com](mailto:sudbrookenews@gmail.com)

# WELTON PATIENTS & DOCTORS ASSOCIATION

With Janet Goddard

01673 862570

## NEW CHAIRMAN

■ As reported in last month's news, the PDA now have a new Chairman. David Derbyshire was officially appointed at our January meeting and he was welcomed by the Committee.

David has been in Dunholme since 2001, but worked abroad from 2003-2010. He then had a semi career break and studied at Lincoln University until the end of 2014. From January 2015, David's work took him to Africa for 70 per cent of the time, but he is now Lincoln based.

He has been actively involved in local fundraising and I'm sure I speak for the rest of the Committee in saying that he will be an asset to the PDA. David also became a volunteer driver for the PDA in January 2016 and helps out when available.

## SPRING LUNCH

■ The spring lunch will be held on Friday 28 April in Welton Village Hall. Tickets priced at £6 per person can be reserved from Wednesday 1 March by called either myself on 862570 or Jane on 01522 750820. We are trialling this approach to selling lunch tickets as several of our regular diners were unable to get tickets for the last lunch we held.

The menu will comprise orange juice followed by beef pie, potatoes and seasonal vegetables and a choice of apple crumble and custard or trifle. Tea or coffee and mints will also be served. There will be the usual raffle, cake stall and books and cards for sale.

## EBAY

■ Our ebay sales had exceeded £2,000 by the end of November 2016 so a huge thank you to all of you who have donated items for us to sale and also to Mike Lynch who is our 'ebay wizard'!

We are still looking for more items to sell, so give me a call on 862570 if you think you have something which may be suitable.

## MINUTES

■ If anyone is interested the minutes of any of our meetings they can be viewed on the Health Centre website [www.weltonurgery.co.uk/ppg](http://www.weltonurgery.co.uk/ppg).

## DIARY DATES

■ Dates for your 2017 diary

March 1: Ring to reserve your lunch tickets (leave a message if no reply)

Spring Lunch - April 28, 2017

Autumn Fayre - October 21, 2017

Christmas Lunch - December 8, 2017

All of the above in Welton Village Hall

If you require any further information on any of the above don't hesitate to give me a call (862570).

## REDWALL CARS (SCOTHERN)

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**CONTACT: ALAN AINSWORTH**

**07906 643489**

**AWAINSWORTH@GOOGLEMAIL.COM**

# REFLECTION CORNER

*Where Sudbrooke residents can share their thoughts on life and living*

## ALEC C. CARROTTE ON CUSTOMER CARE

At the heart of any successful organisation is its positive attitude towards the notion of 'customer care'. However, before we can start to examine this notion, we perhaps need to offer a few definitions of the terminology experienced in this process.

A **customer** is someone who receives a service or article which is obtained freely or by payment in cash or kind.

### Identifying customers

Traditionally, external customers are fairly easy to define being the people outside the organisation who receive the final service. But staff inside the organisation can also be customers, thus taking on a different connotation to the traditional concept. Using this approach, then the people in the next department to yours are your customers, the Line Manager who comes for advice and assistance is a customer, so too is the boss if s/he complains about the quality of an employee's work.

**Quality** is what the customer says it is. Also, if quality is defined by the customer, then the concept of quality is dynamic (ie) it may change as customers tastes change or as customers are replaced by new customers who have more or lesser sophisticated expectations.

**Customer care** is a process that makes the customer feel valued and respected and is achieved by the use of inter-personal relationship skills, whether formal or informal.

**Customer expectations** are that the service or product provided is non-defective and is provided as advertised.

**Customer satisfaction** is how much goods or services meet or surpass expectations.

**Customer delight** occurs when the customer receives a service that is better, faster or cheaper than they would have believed possible, when mistakes are openly acknowledged and rectified without argument or defensiveness, and when customers are asked for feedback before they have even thought about complaining. Customer delight is the provision of a service that makes customers positively and consciously aware of what you are doing for them, over and above that which could be reasonably expected of them. Customer delight involves a constant need to keep at least one step ahead of the customer in service provision. This means:-

- raising standards beyond those expected by the customers, so that they are genuinely gratified instead of merely satisfied
- introducing new forms of customer service in advance of customer expectations through a process known as service-marketing.

This then leads us to consider what sort of 'customer care' we receive when out shopping.

Finally and interestingly, we can also take the concept of 'customer care' into other walks of life such as 'the family' 'friends' and even our encounters with 'strangers'. Food for thought?

**sudbrookenews@gmail.com**

# Flix In The Stix: Scothern March Screening

FRESH into 2017, Flix in the Stix continues to bring more cinematic delights straight to your doorstep.

In February/March, Flix in the Stix will be screening some big budget blockbusters. In Scothern, the village hall committee chose to screen *Eye in the Sky* on Friday 3 March.

Helen Mirren, *Breaking Bad*'s Aaron Paul and the late, great Alan Rickman star in this gripping thriller about a military officer in command of an operation to capture terrorists in Kenya. Her mission escalates when a girl enters the kill zone, triggering an international dispute over the implications of modern warfare.

As usual tickets cost £3, with £1 from every ticket donated to the village hall committee or parish council for use within the venue or local community. Blueprint: Film Foundation are a non-profit organisation and all other box-office proceeds will be put towards running the project.

Food and drinks will also be available at each screening, with all proceeds going to the local village hall committee. Doors open at 7pm.

This project is currently funded in part by Big Lottery Fund's 'Awards for All' initiative to improve communities as well as by the British Film Institute's

'Neighbourhood Cinema' initiative

and 'Film Audience Network' (through Film Hub

Central East) to bring specialised film programming into areas with limited access to a cinema. The funding allows Blueprint: Film Foundation to provide screenings to village halls at no cost to the committee.

For more information about the film programme, visit [www.flixinthestix.co.uk](http://www.flixinthestix.co.uk).

You can also stay up to date by liking Flix In The Stix on Facebook at [www.facebook.com/flixinthestixlincolnshire](http://www.facebook.com/flixinthestixlincolnshire) or by following them on Twitter @FlixInStix.





Nettleham & Area  
**Conservatives**

Nettleham & District Conservatives  
cordially invite you to a

# **CURRY AND QUIZ NIGHT**

**Saturday, 4<sup>th</sup> February 2017**

**Sudbrooke Village Hall, Scothern Lane, Sudbrooke  
at 7:00PM for 7:30PM**

**Tickets costs £12 per person**

Teams of up to six people — or come along and form an *ad hoc* team on the night

♦ Vegetarian Option ♦ Selection of Homemade Desserts ♦ Cash Bar

For more information, contact:

Giles McNeil

[nettleham-conservatives@hotmail.co.uk](mailto:nettleham-conservatives@hotmail.co.uk)

or from Peter Heath (details in Sudbrooke News)



# WELTON HEALTH

With Sallie Stead

01673 862232

## THANKS

■ Thank you to everyone who brought presents and cards for the staff over the Christmas period - they were greatly appreciated by all of us. Thank you also to the PDA for an excellent (as always) Christmas Lunch in December, again, much appreciated by all concerned.

## LATEST UPDATE

■ We have experienced a high volume of staff sickness in recent weeks leading up to Christmas, obviously a particularly busy period, and thank patients for bearing with us during a difficult time and apologies to anyone who was inconvenienced by appointment changes etc.

A reminder that it would be very helpful if requests for routine repeat prescriptions could be left on the dispensary answerphone; there is no need to speak directly to a dispenser in these cases. Such messages are extracted and acted upon regularly throughout the day and it is much safer and efficient for staff to use this process rather than have to break away from what they are doing to answer the 'phone during the day.

At the time of writing we are still awaiting the report from CQC following our formal inspection on September 12, 2016. Once approved, this will be posted on our website in due course.

As mentioned previously, Nurse Practitioner Kerry Belshaw has joined our team and part of her role is triaging requests and undertaking appropriate home visits during the week.

A home visit is intended for those patients who are bed bound or terminally ill and unable to attend the surgery in any other way. Doctors can see patients much more effectively and swiftly and carry out any necessary examinations appropriately in the practice setting rather than in the patients' homes.

Our Practice area is very large and it can take an hour to travel and undertake certain house calls so please be aware that unless there is a medical need for the visit, patients will be asked to attend surgery and with just under 9500 patients (and more to come!) it is no longer possible (or necessary) to routinely visit all patients who are discharged from hospital.

We are doing our best to help our A&E colleagues and trying to encourage patients to seek assistance from a pharmacist for minor complaints or ourselves where appropriate, rather than using A&E services in such circumstances.

Please help us to protect our A&E and ambulance services - who knows when any of us may need them in a true emergency?



Armed Forces &  
Veterans Breakfast Clubs

**HAVE you served in the army, navy, or airforce? Springing up all over the country are breakfast clubs for serving members or veterans of our armed forces. We meet every two weeks at the Age UK day centre in Park Street on alternate Saturdays, from 10am till noon, and have exclusive use of their facilities. It's a full English breakfast, complete with as much toast and coffee as you can drink, for just £6 a head. Partners are welcome to attend.**

**All you need to do is turn up, there is no membership fee. Check it out on their Facebook page: Lincoln Armed Forces Breakfast Club. Check it out now! Their next meet is on February 11 (We usually catch the bus on Wragby Road at 9.25).**

# SUDBROOKE LADIES CLUB



With Gill Rignall

01522 595736

## LATEST UPDATE

■ The next meeting in the hall will be on Thursday 16 February.

This will be our Annual General Meeting with cheese and wine. All welcome.

We meet in the Bramham Lounge, in the Village Hall, at 7.30pm.

There is a book stall in the bar area and we collect used stamps and small coins.

<http://parishes.lincolnshire.gov.uk/Sudbrooke/>

# DUNHOLME CAMERA CLUB



With Grahame Dunkin

01673 860469 - dunholmecc@btinternet.com

## LATEST UPDATE

■ The new year is well under way and it's looking like a busy one again at the camera club.

Our first month has been a very busy one with four meetings; a couple of explanation nights on photographic programs, an entertainment evening by our vice-chairman and myself giving a talk on "British Birds", and the final week the members brought their cameras in and we had a discussion evening about "all things camera" a busy month as I said.

So, on to February and our first meeting will be on the second when we will have a fun evening which will consist of a photography quiz to test the members knowledge of photography, the competition to be set by our Chair at the moment Samantha Ford.

Our second meeting on the 16th will be our first club competition which is the annual

"Open" so the members can enter any photograph that they want, this is a print competition only so just colour and black and white prints, our judge for the evening will be Allan Rowsell.

The final meeting of the month will be a "Hints and Tips - Show and Tell" evening where the members will bring in their images to share and explain how they achieved the image either in camera or with photographic software, the second half of the evening will be an open discussion period so that members can discuss techniques etc.

Don't forget that the camera club is for everyone, whatever your level of photography you will be made welcome, although you may see some great images on the club website don't be put off everyone started with their own learning curve so come and see what we can do for you.

# REMEMBER

VALENTINES DAY  
Saturday 14 February



SCOTHERN PLAYERS PROUDLY PRESENT

From the  
writer of  
ITV's  
"Rising Damp"



**TICKETS**

**£7.50**

**PHONE:**

**01673 861412**

**ON LINE  
BOX OFFICE:**

**WWW.  
SCOTHERNPLAYERS  
.ORG.UK**

Warning!  
this performance can cause

# **SIDE EFFECTS**

by Eric Chappell

**17,18, 24 & 25  
February 2017**

7 for 7.30pm  
Licensed Bar

Dispensed at  
Scothern Village Hall

**PRESENTED BY SPECIAL ARRANGEMENT WITH SAMUEL FRENCH LTD**

# INFORMATION STATION

## EMERGENCY SERVICES

Emergency .....	999
Police.....	101
Fire & Rescue .....	01522 582222
Ambulance Service .....	08450 450422
PSCO Jackie Parker .....	07944 776801

## WEST LINDSEY DISTRICT COUNCIL

Main number .....	01427 676676
Out-of-hours.....	01427 613960

## ENVIRONMENT AGENCY

Flood line .....	0845 9881188
Incident hotline.....	0800 807060

## LINCS COUNTY COUNCIL

Main number.....	01522 552222
Emergency planning .....	01522 582220

## HEALTH SURGERIES

Nettleham Health Centre.....	01522 751717
Welton Health Centre.....	01673 862232

## SCHOOLS

Sudbrooke Pre-School .....	753938
Ellison Boulters.....	01673 862392
William Farr .....	01673 866900
Cherry Willingham.....	01522 751040
Scothern After-School Club .....	07944 709024

## UTILITY COMPANIES

Electricity Central Networks.....	0800 6783105
Gas - National Grid .....	0800 111999
Anglian Water .....	08457 145145
Severn Trent Water .....	0800 7834444
Yorkshire Water .....	0800 1573553

## NETTLEHAM LIBRARY

Opening Times .....	01522 782010
Tuesday: 1pm-5pm; Wednesday: 10am-12noon	
Friday 3pm-5pm; Saturday: 10am-12noon	

## WHAT'S ON IN SUDBROOKE

Whist .....	595715
Mah-Jong.....	750280
Kickboxing.....	750198
25th Lincoln Scouts.....	753689

## SUDBROOKE PARISH COUNCIL

### Clerk to the council:

Mrs C M Myers, 94 Jubilee Close, Jubilee Park,  
Cherry Willingham LN3 4LD .....750531  
Email: SudbrookeParishCouncil@gmail.com

**Chairman:** Peter Heath..... 595061

**VICE-Chairman:** Bob Waller.....753017

Rose Dobbs .....

Lyn Etheridge .....

Paul Rignall.....

Ian Russell.....

Andrew Cottam .....

**Treasurer:** Bridget Solly..... 01673 857580

### County Councillor:

Sue Rawlins, Badgers Holt, Friesthorpe Road,  
Buslingthorpe .....

Email: cllrs.rawlins@lincolnshire.gov.uk

### District Councillor:

Stuart Curtis (also Parish Cllr).....751874

Email: stuartlyncurtis@aol.com

## MEMBER OF PARLIAMENT

Edward Leigh, 20 Union Street, Market Rasen  
LN8 3AA..... 01673 849461

Email: gcca.uk@btconnect.com

## SUDBROOKE VILLAGE HALL HIRE

Lyn or Stuart Curtis.....751874

## CLERGY

Reverend Penny Green .....

Associate Priest .....

Associate Priest .....

Assistant Curate .....

**IF YOU WOULD LIKE TO BE  
FEATURED ON THIS PAGE, THEN  
EMAIL THE EDITOR AT:  
sudbrookenews@gmail.com**

1st Scothern Brownies .....

Sudbrooke Seniors.....

Ladies Club.....